

Important Telephone numbers (Save them to your mobile!)

■ Floodline	0845 988 1188
■ Gloucestershire Highways	08000 514514
■ Severn Trent (Sewer flooding)	0800 783 4444
■ Welsh Water (Sewer flooding)	0800 085 3968
■ Forest of Dean District Council 24 Hour Care Line	01594 836833
■ Gloucestershire County Council	01452 425000
■ National Flood Forum	01299 403055

Other numbers

- Agree where you will go in the event of a flood, and how to contact each other
- Family / friends' and neighbours' numbers:-

Web Links

- <http://www.environment-agency.gov.uk>
- <http://www.floodforum.org.uk>

Stick your local numbers
label here

RADIO / Teletext

BBC Glos	104.7 FM / 1413 AM	CEEFAQX	Page 419
BBC H&W	94.7 FM / 1584 AM	Teletext	Page 159
BBC Bristol	103.6 FM / 1548 AM	Digital Ceefax	Page 405
Severn Sound	102.4 FM / 103 FM		

- This leaflet was prepared in association with the **British Red Cross** and **Gloucestershire Community Foundation**. The **Cinderford Band** is most appreciative of the support received from both of these organisations and this leaflet will be distributed at its many concert venues to promote local flood relief awareness
- We are a popular and dedicated amateur organisation, which is self funded and steeped in history since our formation in 1879. We have an active Academy Band which provides free tuition and instruments to its members to enable the continuation of the Brass Band tradition in the Forest of Dean
- We are available for concerts / fetes / celebrations / memorial events....please contact us
Call Ruth Davies (Hon Secretary): 01594 563884
Email: cinderfordband03@aol.com
- Go to our website for more information about the Cinderford Band, or to access the floodline web links or to download additional copies of this leaflet
- <http://www.cinderfordbrassband.co.uk>

(P) Prepare your flood defences

- Don't wait for a flood. Move items of personal value such as photo albums, family videos, CD's, DVD's and treasured mementos to a safe place
- Plastic covers to seal airbricks
- Sandbags are available from your local council, but may be scarce. You can buy your own sand and bags, or fill pillowcases / plastic bags with earth
- Make flood boards to fix to frames around windows and doors
- Further steps to protect your property:-
- Lay ceramic tiles on the ground floor and use rugs instead of fitted carpets
- Raise the height of electrical sockets to 1.5 metres above ground floor level
- Use lime plaster instead of gypsum on walls
- Fit stainless steel or plastic kitchens instead of chipboard ones
- Position any main parts of a heating system, like a boiler, upstairs
- Fit non-return valves to all drains and water inlet pipes
- Replace wooden window frames and doors with synthetic ones

(F) Flood kit of essential items

- Copies of your home insurance documents
- A torch with spare batteries
- A wind-up or battery radio, pre-tuned to local station frequencies
- Warm, waterproof clothing and blankets
- A first aid kit and prescription medication
- Bottled water and non-perishable foods
- Baby food and baby care items
- This leaflet, including your list of important contact numbers
- Keep your flood kit handy – make sure everyone knows where it is kept

(U) Utilities – Know how to turn off your gas, electricity and water mains

- Ask your supplier how to do this
- Mark taps or switches with stickers to help you remember

(T) Think about what you would want to move to safety during a flood

- Cars
- Furniture
- Electrical equipment
- Garden pot plants and furniture
- Pets – check with the council if pets are allowed at the evacuation centre
- What else ??

(I) Insurance – check your cover

- Check your buildings and contents insurance policy
- Confirm you are covered for flooding
- Find out if the policy replaces new-for-old, and if it has an excess
- Don't underestimate the value of your contents

Remember the 3 key P's – Prevent, Protect, Prioritise